Your Insurance Questions, Answered: Frequently Asked Questions by Professional Planners.



What is Errors & Omissions Insurance?

Errors & Omissions (Professional Liability) Insurance protects you against liability or allegations of liability for injury or damages that have resulted from a negligent act, error, omission, or malpractice that has arisen out of your professional capacity as a planner, or if a complaint is made against you to a professional organization regulating your insured profession.

This insurance protects planners by ensuring that your legal defence is coordinated and paid for if a claim is made against you. Your policy also covers the cost of client compensation and damages.

What should I do if I receive a complaint, regulatory inquiry, or become aware of a potential claim?

The insurer needs to be notified of any claim or potential claim as soon as possible after you are made aware of it. Prompt claims reporting is critical to the process of bringing claims to a successful resolution. Please refrain from making any written or oral statements to the claimant unless the insurer or adjuster advises to do so. Please do not offer to compensate a client as such action could interfere legally with the management of a claim.

You should notify your insurer promptly to ensure a smooth, timely resolution. **Contact Crawford & Company (Canada) Inc. at 1-877-805-9168 or by email at BMSclaims@crawco.ca.**

What is an Extended Reporting Period?

An Extended Reporting Period (ERP) is a designated time period after a claims-made policy has expired during which a claim may be made and coverage triggered as if the claim had been made during the policy period. ERP provides coverage for claims that arise after the policy has expired and the insured professional has ceased practicing. Some PLI policies have a short ERP of 30 days or less, which will leave policyholders under-protected upon retirement/discontinuation of practice. CIP's policy automatically includes 10 years of ERP.

Note that the ERP applies only to new claims that come forward after the insured member has discontinued practice and in respect of acts, errors or omissions committed prior to the expiry of the planner's last active policy. Planners who continue to deliver services or who remain in active practice (for financial gain or otherwise) must maintain an active E&O policy and cannot rely on ERP.

For more information, connect with a BMS broker today:

1-844-294-2714 cip.insurance@bmsgroup.com

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